1. When will the postponed 29th World Conference takes place? 
New date of the 29th World Conference will be from Tuesday 17th to Sunday 22nd August 2021.

2. Why is World Conference 2020 being postponed? 
The World Conference 2020 is being postponed for considerations linked to the outbreak of the COVID-19 virus. The World Committee as well as the Host Committee took this decision to guarantee the health of everyone involved and ensure a high level of attendance and the quality of the programme.

3. I’ve already arranged travel and booked a hotel other than the Conference hotel. Who will cover those costs now? 
At this time, and as a consequence of the outbreak of the COVID-19 virus, it should be possible for most travel and hotel reservations to be rescheduled. However, should any additional costs be incurred, the organisers as well as the Host Committee will unfortunately be unable to provide compensation.

4. Force Majeure and liability 
The Host NSGF Spain shall not be deemed to be liable to the participant for any failure or delay in performing its obligations.

5. Will it be in the same hotel? 
Yes, in the same hotel Meliá Avenida América, Madrid, Spain

6. What will happen with my registration? 
All those who are currently registered at the Conference will remain registered for the new dates in 2021. The current conditions will be maintained for all those registered who have made any payment. Your registration will still be eligible for the postponed World Conference participation in 2021.

7. Is it still possible to change the booking from single occupancy to double occupancy or vice versa? 
Yes, you must contact the Host Committee to see if changes are still possible. The new contact email is: 29Wconf@aisg.es

8. When should the last part of the payment been paid? 
The Host Committee will publish a new payment policy.

9. What about the cancellation policy? 
A new updated cancellation policy will be published and will be adjusted to the new dates of the 29th ISGF-AISG World Conference, Madrid 2021.

10. If have not yet registered is there a possibility to do so? 
Yes, of course, a new registration date will be published soon.

11. I will not be able to attend the Conference on the new dates; can I be reimbursed? 
Yes, those who cannot attend need to send a written notification of cancellation before June 30, 2020 to the following email address: 29Wconftreasury@aisg.es. Losing the status of registered. Discounting the amount received, if they occur, the following expenses:
- Bank transfer expenses
- Exchange rate
- Compensation for cancellation (3%)
12. When was the deadline for submission of ballots sent to NSGFs?
The deadline was 15 May 2020

13. What was the outcome?
The motion to postpone the 29th World Conference has been approved by (two-thirds) majority, a total of 44 NSGFs voted, with 43 of them in favour, 0 against and 1 abstention.

14. Does World Bureau issue a new timeline for the Conference papers?
Yes, a new timeline will be sent to the NSGFs with all the new deadlines.

15. Should I register as Delegate or Observer or Accompanying person?
A Delegate: is a person appointed by a NSGF or by the Central Branch to represent it at a World Conference.

An Observer: is an individual member of a NSGF or of the Central Branch attending a World Conference. An observer is normally not entitled to vote or take the floor.

Accompanying person: is a person outside the organization that travels with the delegate or observer sharing a room. A companion does not participate in the plenaries, but in the rest of the program.

16. How many delegates are allowed?
Only four (4) delegates per NSGF and four (4) of all registered Central Branch members.

17. What about the new Members (Full and Associate) that were due to be ratified at the World Conference this August?
The World Bureau will publish the necessary World Conference documents about the expected Membership Proposals according to the new timeline.

18. As ISGF postponed the World Conference to next year, will the schedule of Regional and Sub-Regional Gatherings/Conferences in 2021-2023 change?
The World Committee proposed to the regional committees to move the dates one other year if there are no financial consequences.

19. When will the 30th World Conference takes place?
That will be in 2024.

20. Will the postponement affect the bids to host the 30th World Conference?
The bids will be verified if they still want to host the 2024 World Conference.

21. What about the term of office of existing World Committee members?
The ISGF Constitution states “Six members to be elected by secret ballot by the World Conference from a list of nominees submitted by Full Member (Art. 9.3). Term of office of elected members shall serve for 6 years. They shall retire in rotation, three (3) at each triennial World Conference. A retiring member shall be eligible for re-election after a lapse of one triennium (Art. 9.8). However, the three retiring members will stay until World Conference 2021 and the 3 remaining members will have an extra year until World Conference 2024.

22. Should you have any other questions not covered in this sheet, please contact: For the general questions and business programme - ISGF World Bureau – worldbureau@isgf.org. The Host Committee for your registration – 29WConf@aisg.es